

February 19, 2026

Dear client,

We are writing to inform you that, effective **April 1, 2026**, the fee rates for CANES services will increase. This adjustment is necessary to ensure we continue delivering the high-quality services you expect while maintaining financial sustainability.

Please note:

### **Respite Care Program**

We are introducing a sliding scale fee structure instead of a flat fee to better support caregivers and improve affordability.

### **Home Maintenance**

Safety related work such as - installation of grab bars, handrails, showerheads, etc.) will continue to be provided free of charge. Clients will remain responsible only for the cost of materials.

If you have any questions or concerns, please contact Jyoti Brar, Senior Director of Client Services and Capacity Building, at **416-743-3892**.

We appreciate your continued trust and support and remain committed to providing safe, high-quality services to our clients and caregivers.

Sincerely,



Jyoti Brar,  
Senior Director,  
Client Services and Capacity Building  
CANES Community Care

 **Home Care Services and Personal Care**

| Homemaking and Personal Care |               |
|------------------------------|---------------|
| Client Gross Income          | Rate Per Hour |
| Up to -\$30,000              | \$ 17.50      |
| \$30,001-\$50,000            | \$ 24.75      |
| \$50,001 and above           | \$ 32.25      |

| Home Maintenance |             |
|------------------|-------------|
| Rate Per Hour    | \$ 34.25/hr |

| Respite Care for New Clients  |             |
|-------------------------------|-------------|
| For first 14 hours per week   | \$ 17.50/hr |
| Any additional hours per week | \$ 24.75/hr |

 **Transportation**

*\*All fees are for a one way ride and are measured by Kms*

| A Annual Income up to \$20,000 |               |
|--------------------------------|---------------|
| Distance by Km                 | 2026 Fee Rate |
| Up to 5.9                      | \$ 3.90       |
| 6 - 10.9                       | \$ 5.20       |
| 11 - 15.9                      | \$ 7.70       |
| 16 - 20.9                      | \$ 10.25      |
| 21 - 25.9                      | \$ 12.90      |
| 26 - 30.9                      | \$ 15.50      |
| 31 or more                     | \$ 25.25      |

| B Annual Income \$20,001 to \$40,000 |               |
|--------------------------------------|---------------|
| Distance by Km                       | 2026 Fee Rate |
| Up to 5.9                            | \$ 6.40       |
| 6 - 10.9                             | \$ 10.25      |
| 11 - 15.9                            | \$ 15.50      |
| 16 - 20.9                            | \$ 19.30      |
| 21 - 25.9                            | \$ 23.20      |
| 26 - 30.9                            | \$ 27.00      |
| 31 or more                           | \$ 37.80      |

| C Annual Income \$40,001 and up |               |
|---------------------------------|---------------|
| Distance by Km                  | 2026 Fee Rate |
| Up to 5.9                       | \$ 10.10      |
| 6 - 10.9                        | \$ 15.20      |
| 11 - 15.9                       | \$ 20.25      |
| 16 - 20.9                       | \$ 25.25      |
| 21 - 25.9                       | \$ 29.40      |
| 26 - 30.9                       | \$ 35.40      |
| 31 or more                      | \$ 44.20      |

| Group Trip Rate<br>(2 or more clients in one trip) |               |
|--|---------------|
| Distance by Km                                     | 2026 Fee Rate |
| Up to 15.9   | \$ 6.50       |
| 16 - 30.9  | \$ 14.20      |
| 31 or more   | \$ 23.20      |



**ride connect**

**1-877-ride-025**  
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