

February 9, 2025

Dear client,

We are writing to inform you that, effective **April 1, 2025**, the fee rates for select CANES services will increase by 1%. This adjustment is necessary to ensure we continue providing the high-quality services you expect while maintaining financial sustainability.

Please note:

- Fees for Respite Care will remain unchanged.
- Home Maintenance safety work (e.g., installation of grab bars, handrails, showerheads, etc.) will remain **free of charge**, with clients only responsible for the cost of materials.

If you have any questions or concerns, please contact Jyoti Brar, Senior Director of Client Services and Capacity Building, at 416-743-3892.

We appreciate your continued trust and support and remain committed to delivering safe, high-quality services.



Jyoti Brar,
Senior Director, Client Services
and Capacity Building

 **Home Care Services and Personal Care**

Homemaking and Personal Care	
Client Gross Income	Rate Per Hour
Up to -\$30,000	\$ 16.97
\$30,001-\$50,000	\$ 23.74
\$50,001 and above	\$ 30.91

Home Maintenance	
Rate Per Hour	\$ 32.93/hr

Respite Care for New Clients	
Rate Per Hour	\$ 26.25/hr


 **Transportation**

**All fees are for a one way ride and are measured by Kms*

A Annual Income up to \$20,000	
Distance by Km	2025 Fee Rate
Up to 5.9	\$ 3.74
6 - 10.9	\$ 5.00
11 - 15.9	\$ 7.37
16 - 20.9	\$ 9.85
21 - 25.9	\$ 12.32
26 - 30.9	\$ 14.85
31 or more	\$ 24.24

B Annual Income \$20,001 to \$40,000	
Distance by Km	2025 Fee Rate
Up to 5.9	\$ 6.11
6 - 10.9	\$ 9.85
11 - 15.9	\$ 14.85
16 - 20.9	\$ 18.53
21 - 25.9	\$ 22.22
26 - 30.9	\$ 25.91
31 or more	\$ 36.36

C Annual Income \$40,001 and up	
Distance by Km	2025 Fee Rate
Up to 5.9	\$ 9.70
6 - 10.9	\$ 14.54
11 - 15.9	\$ 19.49
16 - 20.9	\$ 24.24
21 - 25.9	\$ 28.28
26 - 30.9	\$ 33.99
31 or more	\$ 42.42

 Group Trip Rate (2 or more Clients in one trip)	
Distance by Km	2025 Fee Rate
Up to 15.9	\$ 6.26
16 - 30.9	\$ 13.64
31 or more	\$ 22.22

