

CLIENT & caregiver



CANES Annual Report

At the heart of everything we do, is a powerful partnership—between those who need care and those who provide it. This year's Annual Report is a tribute to that connection. Under the theme **Client and Caregiver**, we celebrate the trust, compassion, and resilience that defines our CANES community.

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The CANES 2025 Annual Report offers our key stakeholders, clients, and partners a comprehensive overview of our operational and financial performance for the fiscal year spanning **April 1, 2024**, to **March 31, 2025**.

This document evaluates our performance by measuring the outcomes of 2024-25 against the targets outlined in our Strategic Plan, as further detailed in the CANES Playbook.

Bringing Quality Care Home®

CANES Community Care began in 1982 as a home maintenance program supporting seniors in the Etobicoke and Rexdale areas of Toronto. Since then, it has grown into a registered, not-for-profit accredited agency, dedicated to providing in-home care services along with vital emotional and social support. Today, CANES helps thousands of seniors remain independent and actively engaged in their communities.



Our Support Team

- **CANES Community Care Staff**, who deliver programs and services to our clients
- **Our Clients**, who are living in their own homes and Assisted Living sites across the community, are the individuals we proudly serve through our care programs and services.
- **Federal and Provincial Governments**, who fund and support CANES Community Care
- **Our Support Partners**, who provide services and assist our clients and their families

Mission

Provide outstanding support and care services that enhance the lives of our clients, enabling them to remain home and in their community.

Values

Reliable

CANES is committed to consistently providing high quality care that clients can trust.

Responsive

CANES builds meaningful collaborations with clients, families and partners focused on optimal outcomes for the individuals we serve.

Vision

Live Well, Age Well
- with CANES Community Care.

Reputable

CANES is an acknowledged leader, preferred partner and employer of choice.

Reaching

CANES is always evolving, innovating and embracing opportunities to ensure our clients get the best care.

CLIENT & caregiver

AN INTRODUCTION TO OUR THEME

CANES Community Care and the Central West Ontario Health Team co-hosted two workshops, one on November 30th, 2024 and a follow up meeting on February 28, 2025 to explore opportunities for collaboration and to support the older adults living in the community. Both events brought together one representative from each agency for a four-hour session focused on exploring collaboration opportunities, sharing client success stories, and laying the groundwork for future partnerships. During each of the sessions, many of the partners agreed that there was high amount of focus on the needs of our clients and their relationships with their caregivers, personal support workers, including nurses and drivers who deliver our care services.

The relationship between a client and their caregiver is at the heart of quality home care. Beyond providing essential daily assistance, caregivers offer companionship, emotional support, and a sense of security that significantly enhances a senior's well-being. A strong, trusting bond not only improves the effectiveness of care but also fosters dignity, independence, and peace of mind for both seniors and their families. At CANES Community Care, we believe that nurturing the relationship between client and caregiver is essential to providing compassionate, personalized care that truly makes a difference— which is why we've chosen *"Client & Caregiver"* as the theme for this year's Annual Report.

Board of Directors 2025

Janet Cadigan

Carla Eisnor
(Treasurer)

Greg King

John Rattray

Joanne Campbell

Lori Holloway
(Vice Chair)

Mark Kubisheski

Kelly Stadelbauer

Lindsay Cox

Atul Kapoor
(Corporate Secretary)

Joe McReynolds

Doug Thomas
(Board Chair)

A Message From Our Interim CEO

Lori Holloway,
Interim Chief Executive Officer,
CANES Community Care



Reflecting on a Year of Change and Commitment

As we reflect on the past year, we are proud of the unwavering commitment and compassion demonstrated by our staff, board members, volunteers, and supporters.

In a rapidly evolving health and community care landscape, CANES Community Care continues to adapt and thrive to better serve our clients. Like many organizations committed to supporting the health, independence, and quality of life of seniors, our success is rooted in the dedication of our people and our shared commitment to doing the right thing.

Today, our services reach nearly 6,600 seniors, delivering over 543,000 episodes of care to those who rely on us to live safely and independently in the community.

While it's impossible to capture every initiative and development from the past year, several key highlights stand out:

Leadership Transition

This year marked a significant leadership transition. Our Chief Executive Officer recently retired and our Chief Operating Officer will soon be retiring after many years of dedicated service.

After more than two decades at CANES Community Care, CEO Gord Gunning stepped down to enjoy well-earned time with family and friends. When Gord first joined the organization, we operated with a \$2 million budget and 60 employees. Today, we have grown to an operating budget exceeding \$40 million, supported by 257 employees and 12 subcontractors, forming a workforce of over 600.

Mike Valkama, our Chief Operating Officer, also announced his plans to retire after 17 years of outstanding service. Mike was instrumental in expanding the Ride Connect Transportation program, Assisted Living, and Transitional Care programs. These programs have flourished thanks to strong partnerships with William Osler Health System, Headwaters Health Care, and Trillium Health Partners.

Enhancing Client Care and Community Reach

Our commitment to helping clients live safely and with dignity in their own homes remains at the heart of all we do. This year, we launched the CANES Care Bridge program (formerly CANES@Home), which provides enhanced in-home personal support services for up to 60 days. This service helps patients who no longer require hospital care and can transition safely back into the community. Led by Halton Healthcare and supported by the Mississauga Halton LHIN Home and Community Care, this initiative allows CANES to deliver community-based care solutions that help patients return home and plan for their optimal long-term living arrangements.

Community Partnerships

Thanks to strong partnerships with our funders, regional hospitals, and community-based organizations, we have continued to expand our reach and develop new areas of specialization. CANES now operates nine foundational community programs, carefully designed to address the evolving needs of the populations we serve.

Continued...

Our team of managers, supervisors, and frontline staff work tirelessly, 24/7, in close collaboration with our partners to meet the growing demand for services. We ensure that all our programs—Assisted Living, Behavioural Supports, Transportation, Caregiver Support, and Home Maintenance—continue to help clients remain independent in their own homes.

We are also working hard to remain responsive to changes in the healthcare landscape, adjusting our strategic priorities accordingly. For example, this past year, CANES hosted two Older Adult Planning Collaborations, co-led with the Central West Ontario Health Team. These sessions explored new opportunities for collaboration to better support older adults living in the community. Discussions from these workshops are currently being developed into an action plan that will introduce new initiatives for implementation in 2025.



Supporting Our Staff and Workplace Culture

We know that delivering excellent care begins with supporting our staff. Those who choose to work in this sector do so out of passion and purpose—and we are committed to nurturing that dedication. This year, we welcomed a new Director of People and Culture, who brings a wealth of experience to our growing team. We continue to expand training and professional development for frontline staff and are actively pursuing the creation of new specialist roles to support the organization, including infection prevention and control specialists and others.

Looking Ahead

As the health and community services system continues to evolve, CANES remains optimistic about the future. While there is much to celebrate, the work is far from over. The challenges facing seniors—and the systems that support their ability to live independently—are complex and ever-changing.

With the guidance of our Board of Directors, strong partnerships with regional healthcare organizations, and collaboration with fellow community agencies, CANES remains steadfast in our mission: to provide outstanding support and care services that enhance the lives of our clients, empowering them to remain in their homes and communities.

On a personal note, it has been a true privilege and honour to serve on the Board of Directors and to contribute to executive leadership during this pivotal period of transition. I am confident that CANES Community Care is well-positioned for continued growth and impact as it advances its mission to be a leader in delivering high-quality services—helping to build a stronger, more compassionate future for seniors in our region and beyond.

Sincerely,

Lori Holloway,
Chief Executive Officer (Interim)

*"A goal without a plan
is just a wish."*

– Antoine de Saint-Exupéry



CLIENT & caregiver

The Strength of Bonding: Why the Client-Caregiver Relationship Matters Deeply

For many seniors, aging at home or in a care setting comes with daily challenges, mobility, personal care, and managing health. But one of the most vital parts of their well-being often goes unnoticed: the relationship they share with their Caregiver or in many cases their Personal Support Worker (PSW).

PSWs do more than help with bathing, dressing, and meal prep. They become a friendly face, a listening ear, and a steady source of support. For seniors who live alone or far from family, that companionship can make all the difference. It helps fight off loneliness, builds trust, and creates a sense of safety.

When a PSW gets to know a senior's routine, preferences, and personality, care becomes not just consistent—it becomes personal. And when seniors feel respected and understood, they're more likely to stay active, involved, and emotionally well.

Strong PSW-client relationships can also mean better health outcomes. A familiar PSW can quickly notice small changes in behaviour or health, which leads to earlier help and better care. In short: a good PSW doesn't just support the body—they uplift the mind and the spirit.

In today's evolving world of home care, it's clear that something deeply human is at the heart of quality support for older adults. While PSWs are trained to assist with essential daily tasks - their role in modern home care has grown far beyond that. They often become a trusted companion, a consistent presence, and a vital source of emotional and social support. This bond is more than convenient—it's transformative.

1. Continuity Matters More Than Ever

Gone are the days when rotating caregivers was the norm. Today, home care providers are prioritizing continuity by matching seniors with consistent PSWs. This builds familiarity and trust—two key ingredients in delivering personalized, attentive care.

2. Care That Goes Beyond the Basics

Modern PSWs are equipped not just with technical skills, but with training in empathy, communication, and mental health. They understand that supporting a senior's well-being means more than checking off a task list—it means listening, engaging, and forming a genuine connection.

3. Smart Technology, with a Human Touch

Technology is playing a growing role in care—scheduling apps, care tracking tools, and telehealth services help families and agencies like CANES stay in the loop. But it's important to remember that tech should enhance the caregiver client relationship, not replace it. The heart of care still lies in the daily, face-to-face human interaction.

4. Cultural and Personal Compatibility

Today's care providers are focusing more on relationship matching. Language, culture, personality, and values all matter when building trust and comfort. A strong match leads to a smoother experience and greater satisfaction for both the senior and their caregiver.

5. Empowering Seniors with Choice

Perhaps most importantly, modern home care gives seniors a greater voice. From choosing who assists them to deciding how and when care is delivered, the focus is shifting toward autonomy. And the PSW becomes a partner in that process—someone who supports, not controls.

Our Top Stories

The CANES New Care Bridge Program provides a comprehensive solution that supports patients in safely transitioning back home

The CANES Care Bridge program provides augmented in-home personal support worker (PSW) services for up to 60 days to help patients who no longer require hospital care to receive the care they need in the community.

This Halton Healthcare led initiative, through CANES Community Care and supported by the Mississauga Halton Home and Community Care (HCC), offers a solution to enable patients to return home to await their long-term destination. This may include a long-term care home, retirement home, alternate care setting or home with Home and Community Care supports.

The Care Bridge program is a specific, time-limited, program. Patients will, based on assessed care needs, have access to enhanced PSW supports in the home, provided exclusively by CANES Community Care. Service levels will vary for each patient, depending on customized care plans developed by a Mississauga Halton Home and Community Care (HCC), care coordinator.



The Mississauga Halton HCC and Halton Healthcare are collaborating with CANES Community Care to identify eligible patients in all Halton Healthcare hospital locations for the program. They will assess patient care needs, develop and share a customized care plan with patients and families, and will coordinate services for patients before they leave the hospital. A Mississauga Halton Home and Community Care, care coordinator will follow the patient's progress at home and will continue to assess the patients' health needs, and continue care planning for up to 60 days.

The community care coordinator will work with patients and families to tailor services to ensure that all care needs are met through existing programs and services after the 60 days has ended. This may include additional choices for long-term care homes, entering into an agreement with a retirement home, or support at home by a community care coordinator with existing Home and Community Care services and programs.

Benefits to Patients and Families

- Patients will be able to await their long-term destination within the comfort of home with augmented PSW supports
- A community coordinator will support the transition from hospital to home
- Close communication between patients, families and providers in the circle of care
- Customized and flexible care planning that is adjusted to meet the needs of patients and their families

Our Top Stories

CANES hosted two Older Adult Planning Collaborations, co-led with the Central West Ontario Health Team



Central West
ONTARIO HEALTH TEAM

SERVING: BRAMPTON, NORTH ETOBICOKE, WEST WOODBRIDGE, MALTON AND BRAMALEA

CANES Community Care and the Central West Ontario Health Team co-hosted two workshops to explore opportunities for collaboration to support the older adults living in the community. The event engaged one person per agency in a four-hour event to learn about opportunities for collaboration. Discussions from these workshops are currently being developed into an action plan that will introduce new initiatives for implementation in 2025.

The group identified seven Emerging Opportunities to Support Older Adults using the Blue Swan Planning Template, a tool developed by CANES last year.

1. Improving Access & Communication - Enhancing health literacy, expanding language services, and offering culturally safe care.

2. Strengthening Community Connections - Increasing social engagement, expanding Meals on Wheels, and encouraging cross-agency collaboration with local agencies.

3. Promoting Independence & Preventing Frailty - Scaling preventative programs, providing mobile care, and improving transitions from hospital to home.

4. Building Integrated Care Models - Partnering with Ontario Health Teams to create coordinated, senior-focused services.

5. Expanding Resources & Capacity - Addressing space and funding challenges, growing interprofessional care teams, and supporting caregivers through respite programs.

6. Enhancing Crisis Response - Improving response coordination and using data to guide preventative health interventions.

7. Hospital & Community Engagement - Involving medical specialists and family caregivers in planning to reduce emergency department visits and improve continuity of care.




OLDER ADULTS PLANNING COLLABORATION FORUM

Programs and Services Delivered

April 1, 2024 to March 31, 2025

CANES Community Care offers thirteen different care services to clients living in Brampton, Malton, Etobicoke, and Woodbridge as well as providing accessible transportation and home care services throughout Mississauga, Oakville, Malton and Halton Hills this past year. Statistics included are from the Central West Home and Community Care (CW-HCC) area, unless stated otherwise including the Mississauga Halton Home and Community Care (MH-HCC) area.



PROGRAMS AND CARE SERVICES	CLIENTS SERVED			EPISODES OF CARE		
	2022/23	2023/24	2024/25	2022/23	2023/24	2024/25
● Homemaking/Respite/Cluster/Personal	793	905	1,101	123,972	156,389	164,830
● Caregiver Support and Counselling	395	401	525	4,280	3,793	4,169
● Assisted Living	370	389	450	101,399	109,032	131,789
 City of Toronto HFA (Homes For the Aged)	59	59	59	11,680	11,680	11,680
● Home Maintenance	1,046	1,026	1,012	4,983	4,992	5,241
● Congregate Dining (Holiday Meal Delivery)	672	652	627	672	652	627
● Friendly Visiting	59	56	56	2,493	2,449	2,551
● Ride Connect Transportation *(Stats include MH-HCC, CW-HCC and rides to Malton Care Clinic)	949	823	832	53,163	47,818	45,604
● Home at Last	269	269	269	672	680	720
● High Intensity Supports at Home (HISH) *(Stats include both MH-HCC, CW-HCC areas)	97	158	104	46,889	62,810	79,637
● Intensive Seniors Community Team	34	28	36	1,650	1,749	1,528
● Psychogeriatric Resource Consultant	N/A	N/A	N/A	978	879	4,821
● Transitional Care *(Stats include CW-HCC areas)	285	238	152	235,232	207,301	154,760
● THP@Home Program (Trillium Health Partners)	N/A	565	1,000	N/A	42,484	55,000
● Care Bridge Program	N/A	N/A	113	N/A	N/A	48,482
● NP-STAT (Nurse Practitioners Supporting Teams Averting Transfers)	N/A	N/A	253	N/A	N/A	2,434
TOTAL Cumulative total*	5,028	5,569	6,589	588,063	652,708	713,873
Volunteer Activities *(Cumulative total)	26	27	23	1,374	1,571	743

At CANES, we remain committed to delivering high-quality care that supports clients in the comfort of their own homes, while providing comprehensive wraparound services that help them stay connected to their communities. This fiscal year alone, we proudly delivered almost **714,000 episodes of care**, serving more than **6,500 individuals**—all with the goal of promoting independence, dignity, and quality of life.

Our Top Stories

CANES PSW, Ileana Speaks about the importance of maintaining a strong connection to her clients

My name is Ileana Sarmiento, and I come from Cuba—the largest island in the beautiful, vibrant Caribbean. For nearly 25 years, I've had the honour of working as a Personal Support Worker with CANES Community Care. I feel incredibly fortunate to be part of such a compassionate and supportive organization. CANES has given me the chance to do work that truly matters—work that I love deeply, not just because it's my job, but because of the people whose lives I get to connect with every day.

Caring for others has always come from my heart. I approach each client with empathy and kindness, always striving to understand their needs and make sure they feel safe, comfortable, and valued in their own homes. To me, caregiving is not just about meeting physical needs—it's about preserving dignity, building trust, and making meaningful human connections.

One of the ways I connect with my clients is through music. Music is powerful—it can comfort, uplift, and even heal in quiet, unseen ways. I remember one client in particular, Mr. L., an elderly man living alone with the early stages of dementia. When I first started visiting him, he was very withdrawn. He rarely spoke, and his eyes often seemed distant, as though he was somewhere far away in his memories.

One afternoon, while tidying Mr. L.'s kitchen, I noticed an old record player in the corner of his living room. I asked him gently, "Do you like music?" he looked at me, a little surprised, and nodded. I found a record labeled Boleros de Siempre—classic Cuban love songs—and put it on. - The change in him was almost immediate.

As the first notes played, his expression softened. Then, to my amazement, he started humming along. A few minutes later, he was singing—quietly at first, then with strength and feeling.

From then on, music became a part of our visits. We'd sing together, sometimes dance a little in the living room. Through music, we found a bridge—one that connected his past to his present, and made him feel alive, not forgotten. These are the moments that make my job so meaningful. It's not just about helping with daily tasks—it's about seeing the whole person, connecting in a way that brings joy, comfort, and dignity.

At the end of each shift, I go home with a full heart. I feel grateful knowing that, even in a small way, I made someone's day a little brighter. And I carry that joy with me, knowing I'll return again—to continue the song we started together.



Our Top Stories

CANES Long Serving CEO, Gord Gunning, Retires after Two Decades of Dedicated Service in the Community

After decades of dedicated service, CANES CEO Gord Gunning recently retired at the end of March. Leaving behind a legacy of compassionate leadership and steady growth. Throughout Gord's tenure, he worked tirelessly to expand the agency's reach and improve the quality of care provided to our clients.

Gord's commitment to the organization helped shape a strong, mission-driven culture that will continue to guide CANES in the years to come. His retirement marked the end of an era, celebrated by staff and community members alike who appreciated Gord's unwavering dedication.

Gord Gunning



Over the years Gord has proven to be an insightful strategist, a strong leader and innovator with exceptional business development skills. He has demonstrated a unique ability to bring diverse groups together and create new partnerships that have achieved significant results.

His single focus over the years has been to improve our care services for seniors and expand our catchment areas. When he started as our CEO we operated in Rexdale. We now provide services from Woodbridge to Oakville and Mississauga to Orangeville and Dufferin County.

Through his leadership efforts at CANES Gord has received many awards - including the Bhayana Foundation Leadership Award from United Way of Greater Toronto and the Gold Award for Strategic Planning from the International Facilitators Association. He has also spearheaded innovative approaches to planning, such as the Radical Efficiency Model developed in the UK and the CANES Blue Swan Initiative utilizing his learnings from the Harvard Business School.



**RADICAL
EFFICIENCY**
RE-THINK COMMUNITY CARE



Leveraging Community Partnerships

With the retirement of Gord, we recognize this as a significant transition in CANES' history. His shared vision and leadership have built a strong, mission-driven organization we are proud to carry forward. We now have a strong agency with an operating budget in excess of \$40M and a staff complement of 257 employees. We also have 12 subcontractors that give us the capacity of over 600 staff.

When Gord began his journey, he inherited a budget of just \$2M and 60 employees. The Transportation program has expanded dramatically, growing from just 3 vehicles to over 40, and now delivers nearly 50,000 rides each year. Assisted Living services have also grown, now reaching 389 clients across 11 locations. Additionally, CANES' Transitional Care initiatives have positively impacted hundreds of lives through vital partnerships with hospitals, reflecting Gord's lasting impact on the agency's reach and effectiveness.

Gord will be deeply missed in his retirement, as his leadership and dedication profoundly shaped the success and spirit of CANES and where it is today.

We thank Gord for taking CANES to the next level and we recognize his significant contribution to our organization. We are much stronger for it and we are confident that with this solid foundation that CANES can continue to grow and develop new programs to support our seniors. CANES has a very positive future and the Board of Directors have commenced a search for a new CEO.

"Often when you think you're at the end of something, you're at the beginning of something else."

-Fred Rogers



Summary Financial Statements



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Report of the Independent Auditor on the Summary Financial Statements

To the Directors of CANES Community Care

Opinion

The summary financial statements, which comprise the summary statement of financial position as at March 31, 2025 and the summary statement of operations for the year then ended (the "Summary Financial Statements"), are derived from the audited financial statements of CANES Community Care (the "Organization") for the year ended March 31, 2025.

In our opinion, the accompanying summary financial statements are a fair summary of the audited financial statements, in accordance with the criteria disclosed in Note 1.

Summary Financial Statements

The Summary Financial Statements do not contain all the disclosures required by Canadian accounting standards for not-for-profit organizations. Reading the Summary Financial Statements and the auditor's report thereon, therefore, is not a substitute for reading the Organization's audited financial statements and the auditor's report thereon.

The Audited Financial Statements and Our Report Thereon

We expressed an unmodified audit opinion on the audited financial statements in our report dated May 28, 2025.

Management's Responsibility for the Summary Financial Statements

Management is responsible for the preparation of the summary financial statements in accordance with the criteria disclosed in Note 1.

Auditor's Responsibility

Our responsibility is to express an opinion on whether the Summary Financial Statements are a fair summary of the audited financial statements based on our procedures, which were conducted in accordance with Canadian Audit Standards (CAS) 810, 'Engagements to Report on Summary Financial Statements'.

BDO Canada LLP

Chartered Professional Accountants, Licensed Public Accountants

Oakville, Ontario
May 28, 2025

BDO Canada LLP, a Canadian limited liability partnership, is a member of BDO International Limited, a UK company limited by guarantee, and forms part of the international BDO network of independent member firms.

Summary Financial Statements

CANES Community Care Summary Statement of Financial Position

March 31 2025 2024

Assets

Current

Cash	\$ 5,050,085	\$ 3,863,118
Accounts receivable	3,920,791	2,912,949
HST receivable	82,281	56,565
Prepaid expenses	305,786	125,218
	9,358,943	6,957,850

Investments

Capital assets

2,490,141	2,144,644
1,132,236	1,135,200

\$ 12,981,320 \$ 10,237,694

Liabilities and Net Assets

Current

Accounts payable and accrued liabilities	\$ 7,917,132	\$ 6,277,756
Deferred revenue	87,073	93,020
	8,004,205	6,370,776

Deferred capital contributions

Deferred rent

481,236	798,058
497,785	459,338

8,983,226 7,628,172

Net assets

Funds invested in capital assets	651,000	337,142
Internally restricted - Reserve Fund	2,153,396	1,081,631
Internally restricted - Jennie May Fund	410,187	393,964
Unrestricted	783,511	796,785

3,998,094 2,609,522

\$ 12,981,320 \$ 10,237,694

On behalf of the Board:

Douglas Thomas Director

Uarla Eismor Director

Summary Financial Statements

CANES Community Care Summary Statement of Operations

For the year ended March 31	2025	2024
Revenue		
Government grants and allocations	\$ 21,033,629	\$ 20,180,384
Program services	21,762,193	18,661,435
Other revenue	360,994	203,422
Fundraising and donations	5,632	17,733
Gain on disposal of capital assets	998	1,500
Amortization of deferred capital contributions	316,822	362,478
	<u>43,480,268</u>	<u>39,426,952</u>
Expenditures		
Remuneration, benefits and purchased services	34,093,529	31,199,480
Administrative and occupancy	6,083,854	5,661,415
Other	1,640,834	1,187,833
Amortization	477,930	526,274
	<u>42,296,147</u>	<u>38,575,002</u>
Excess of revenue from operations	1,184,121	851,950
Investment income	204,451	218,463
Net excess of revenue over expenditures	\$ 1,388,572	\$ 1,070,413

Note to the Summary Financial Statements

1. Summary Financial Statement Preparation

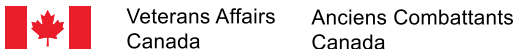
Management is responsible for the preparation of the summary financial statements. The summary presented includes only the summary statement of financial position and the summary statement of operations. It does not include the statement of changes in net assets, statement of cash flows, or the notes to the financial statements.

Copies of the March 31, 2025 audited financial statements are available at the CANES Community Care head office.

Our Funders and Community Partners

CANES Community Care gratefully acknowledges the on-going financial support of our funders and supporters.

- Ministry of Health
- Central West Home and Community Care
- Mississauga Halton Home and Community Care
- City of Toronto
- Home Care Ontario
- Ontario Health Teams (OHTs)
- Meals on Wheels
- Grant Funding as Available
- Fundraising Initiatives
- Department of Veteran Affairs Canada
- Donor Individuals and Organizations
- Fees for Services



Our Programs and Care Services

Bringing Quality Care Home®

Home Care

- Homemaking/Personal and Respite Care
- Home Maintenance
- Assisted Living
- Intensive Seniors Community Team

Programs

- Transportation
- Friendly Visiting
- Caregiver Counselling
- Community Outreach
- Congregate Dining

Specialty Services

- Home at Last
- Behavioural Supports
- Transitional Care
- HISH (High Intensity Supports at Home)



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@CANESCommunity



*Live Well, Age Well
- with CANES Community Care*

CLIENT & caregiver



Charitable B/N: 118842699 RR0001