



- ▶ CANES provides a Psychogeriatric Resource Consultant to primary care clinics and community support agencies who service older adults with cognitive impairment due to mental health, dementia, addictions or other neurological conditions, and their caregivers.

*Only after we understand the behaviour can we meaningfully manage the problem.*

## We provide Behavioural Supports to:

- Primary care clinics (including Family Health Teams and Community Health Centres)
- Seniors' wellness programs
- Seniors' assisted living programs
- Community Care agencies
- Assigned adult day programs
- Family Caregivers



## Who can use this service?

- ▶ The Psychogeriatric Resource Consultant (PRC) program was developed through the Behavioural Supports Ontario (BSO) initiative funded by the Ministry of Health and Long-Term Care (MOHLTC). The program aims to support MOHLTC services in their ability to respond to older adults with increasingly complex physical, cognitive and mental health needs with associated behaviours. These services include primary care homes, community service agencies, and Community Care Access Centres (CCAC's).

## The role of the PRC at CANES

- ▶ The PRC at CANES provides consultation to primary care clinics and community support agencies who service older adults with cognitive impairment due to mental health, dementia, addictions or other neurological conditions, and their caregivers, by:
  - Supporting a client-centred, best practices approach among interdisciplinary providers on a case-by-case basis.
  - Advocating for seniors' quality of life and minimizing risk.
  - Promoting smooth transitions for seniors across the continuum of care.
  - Developing capacity for the implementation of various evidence-based tools across the continuum of care.
  - Facilitating the transfer of knowledge-to-practice.

## Education

- ▶ *The PRC is a field-based knowledge broker who helps by:*
  - Assisting to identify learning needs and develop education plans.
  - Enabling the uptake of evidence-based approaches to everyday practice through continual formal and informal education and on-the-job coaching (eg. *PIECES, Gentle Persuasive Approaches, and U-First*)
  - Encouraging staff to develop specialized skills and knowledge to enhance their comfort in caring for people with complex needs.

## Capacity Development and Networking

- ▶ As a change agent, the PRC collaborates to bring together new innovations, required resources and the right people to meet the changing needs of seniors by facilitating linkages between agencies which people provide healthcare, community and social services for seniors in their communities.

For more information contact:

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