



Home at Last is a **FREE** service that assists seniors to settle at home when discharged from William Osler and Headwaters Health Care Centres

To request this service, call  
**416.743.3892**

Ask for Intake

If you're 65 years of age or older, we'll pick you up from the hospital, and assist your way home, **FOR FREE!**



embrace your independence

CANES

### ▶ How it works

- Trained Personal Support Workers (PSW's) meet the patient in their hospital room at planned discharged time, or if the patient is in the Emergency Department, they are met there.
- Once discharged from the hospital, a Home at Last PSW will accompany the patient to an awaiting vehicle.
- We will then accompany the senior to their local Community Pharmacy, while assisting with any needed supplies before the trip home.
- Once arriving at home, the PSW will assist the client to settling in safely.
- The PSW can also stay with the client until family arrives or until the client feels able to manage on their own.

**Suitable for seniors who are frail, live alone, or do not have sufficient family assistance when they go home.**

### ▶ How to Request Home at Last

Patients at the hospitals, or their family members, may call CANES directly to request the Home at Last Service. Family members may speak with the hospital discharge planner to request the service. Physicians, nurses, social workers and case managers may request this service for a patient.

**416.743.3892** Ask for Intake

**NO COST TO PATIENTS**  
 All costs are covered by the  
 Ministry of Health and Long-Term Care

### Our Care Services

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|---|--|
| <input type="checkbox"/> Assisted Living  | <input type="checkbox"/> Caregiver Counselling     |
| <input type="checkbox"/> Home Maintenance | <input type="checkbox"/> Home at Last              |
| <input type="checkbox"/> Treat at Home    | <input type="checkbox"/> Transportation            |
| <input type="checkbox"/> Homemaking       | <input type="checkbox"/> Seniors' Luncheons        |
| <input type="checkbox"/> Respite Care     | <input type="checkbox"/> Friendly Visiting         |
| <input type="checkbox"/> Personal Care    | <input type="checkbox"/> Newcomer Elderly Outreach |

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